



July 6, 2018

The Honorable Rick Snyder
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Snyder,

On behalf of Health Net of West Michigan, I would like to express our appreciation for the workforce development services provided by West Michigan Works! Health Net of West Michigan is a small non-profit agency working to improve the health of children and adults in West Michigan, particularly vulnerable populations, through education and connections to health care and support services. To learn more about our programs and services, please visit our website at healthnetwm.org.

I connected with West Michigan Works! because I needed assistance with Community Health Worker (CHW) training and certification. Michigan Works! Provided funding for over 100 hours of classroom training for our CHW, which allowed our CHW to receive certification after successfully completing course requirements.

Michigan's CHW core competency curriculum includes the following learning modules:

- Role, Advocacy and Outreach
- Organization and Resources: Community and Personal Strategies
- Teaching and Capacity Building
- Legal and Ethical Responsibilities
- Coordination, Documentation and Reporting
- Communication Skills and Cultural Competence
- Healthy Lifestyles
- Mental Health

To learn more about CHW training and certification in Michigan, please visit michwa.org.

Health Net of West Michigan has benefited by working with West Michigan Works! because funding for training and certification is often limited for a small non-profit. We recognize the importance of investing in our workforce for the benefit of both our employees and our clients. Health Net of West Michigan is thankful for the partnership with West Michigan Works!

Sincerely,

Christina Pavlak, LMSW
Client Services Director
(616) 742-8902