



May 18, 2018

The Honorable Rick Snyder
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Snyder,

On behalf of Next Level Manufacturing , I would like to express our appreciation for the workforce development services provided by West Michigan Works! We are a small business with an average of 33 employees. NLM has been in business since 2011 and started with only 3 employees. We are mainly a supplier for the Aerospace industry.

I connected with West Michigan Works! because I needed assistance with starting an apprenticeship program and also we needed assistance with training for incumbent workers. Michigan Works! helped us reach our goals. Our apprentice has improved greatly and has an impressive work ethic, he is even taking summer classes! We are very proud of his hard work.

My company has benefited by working with West Michigan Works! because they helped us out greatly with their assistance in providing financial help. What I find most valuable about partnering with West Michigan Works! is their continued efforts in making sure we succeed. If and when we had any questions they were very quick to respond. We look forward to working with them as we move forward.

Sincerely,

A handwritten signature in black ink, appearing to read "Melissa Groen", with a long horizontal line extending to the right.

Melissa Groen
CFO/H.R.
(269) 397-1220 ext. 708