



OAKLAND  
**Family Services**

**PONTIAC**

114 Orchard Lake Road  
Pontiac, MI 48341  
248.858.7766

**BERKLEY**

2351 West Twelve Mile Road  
Berkley, MI 48072  
248.544.4004

**ROCHESTER HILLS**

130 Hampton Circle, Suite 100  
Rochester Hills, MI 48307  
248.853.0750

**WALLED LAKE**

2045 E. West Maple Road, Suite D-407  
Walled Lake, MI 48390  
248.624.3812

**CHILDREN'S LEARNING CENTERS**

114 Orchard Lake Road  
Pontiac, MI 48341  
248.858.7766

1885 North Pontiac Trail  
Walled Lake, MI 48390  
248.295.9507

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[www.oaklandfamilyservices.org](http://www.oaklandfamilyservices.org)

March 5, 2019

Michigan Works – Waterford  
Attn: Cynthia Hurley  
4241 Steffens  
Waterford, MI 48329

Dear Cynthia,

I want to take a moment to thank you and the Michigan Works!  
Waterford Team for making our Oakland Family Services Job Fair a  
success!

It was only recently that I learned that Michigan Works! Provides such  
an opportunity to help employers find great candidates. As soon as I  
heard, I reached out and just like that – we had a date on the calendar.  
I so pleased that we are already partnering in our plans for our next  
event on April 8, 2019!

Being a non-profit, every penny matters (as you all well know) and it's  
tough to compete with the for profit employers to find talented  
candidates to fill the many open positions we currently have. Even  
though many are due to growth and expansion, it has become  
incredibly difficult to find workers. While it's good for our economy to  
have such a low unemployment rate, it is truly a daunting task for  
employers to find qualified candidates – especially for non-profit  
employers. Therefore, it was such a gift to learn about how Michigan  
Works! could help.

I was so impressed and grateful for the help you and your team  
provided with our event. Your recommendations for set up, the  
friendly and prompt responses to our questions and all of your  
guidance was beyond helpful. Thank you for not only the use of your  
multi-purpose room, but for the set up for our hiring managers, the  
signage and also the promotion and advertising. With only a week's  
lead time, we were still successful with approximately 20 guests and  
we may even have a few hires from that group. With additional lead  
time for our April event, I feel certain that we'll have success yet again.

I have been spreading the word about the amazing experience we've had and I've also recommended Michigan Works! to others that I know (both for profit and nonprofit) who are looking to fill positions.

I've been a longtime supporter of the Pure Michigan Talent Bank, using it to source talent throughout my career in Human Resources. I also used Michigan Works! services many years ago when I was a job seeker myself and recommend it friends, family and connections when they are seeking employment opportunities. What a fantastic resource it is for Michiganders.

Most of all, I want you to know that it isn't just "what" you do that really matters as much as "how" you do it! Thank you Cindy, for being an extension to the Oakland Family Services Team and for all you do to help us find the people we need to support the 40,000 Oakland County individuals who come to us each year in the pursuit of building brighter futures. As we near our centennial anniversary in 2021, I look forward to a continued partnership with you and Michigan Works!

Kindest regards,

A handwritten signature in cursive script that reads "Kristy Eisenberg". The signature is written in black ink and is positioned below the typed name.

Kristy Eisenberg  
Director of Human Resources and The Intern Institute