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The Honorable Gretchen Whitmer Office of the Governor PO Box 30013 Lansing, MI 48909

Dear Governor Whitmer:

I am writing this letter to express our appreciation and gratitude to what Michigan Works! has done for us over the course of our partnership together. Specifically to the Grayling location.

In 2015 Arauco staff began working with Michigan Works! staff developing a strategy for their new plant that was in the beginning construction stages in Grayling. The partnership formed and began addressing Arauco's workforce needs, which included the hiring of 200+ employees and establishing their apprenticeship program. The agency also helped Arauco with labor market data and coordination of several community partner/business roundtables to discuss the impact the new plant would have on the area.

STS Technical Services specializes in providing workforce management, outsourced engineering and additive manufacturing services to clients all over the world. We had the opportunity and great pleasure to partner with an organization that is local to Crawford County (Arauco-North America). Along with this, we had the pleasure to partner as well with Michigan Works! in Grayling, Michigan.

Michigan Works! has been instrumental in allowing STS and Arauco's partnership to continue to flourish to what it is today. They were extremely flexible with us and provided us the ability to have a space for candidates to go through specific steps of the hiring process for our clients.

Michigan Works! provided:

- Lab room use with computers for proctoring candidate computer testing for Arauco
- Classroom use Arauco to hold meetings, and ongoing office space for their staff to utilize
- Coordination with agency partners to provide reading assistance to help candidates with barriers with online computer testing
- Agency staff members to assist with multiple job fairs, both during and after regular business hours
- Assistance to STS with set up and login information for candidate computer testing
- Assistance to STS with marketing and outreach for Arauco job openings, job fair and company news



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Without Michigan Works!' support, we wouldn't have been able to quickly and efficiently get candidates through the interview process without their dedication and support of this partnership! I would also like to personally thank the help and services of both Alayne Hansen and Lin Kelly for everything they have done for us!

Sincerely,

Jamie Scott – Technical Recruiter

STS Technical Services