



September 4, 2019

The Honorable Gretchen Whitmer
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Worksighted, I would like to express our appreciation for the workforce development services provided by West Michigan Works! We are a small managed service provider that has been in business for 18 years delivering world class project work and technical services to Michigan.

We connected with West Michigan Works! because we needed assistance with continued training and certification instruction. We required this assistance to ensure our continued education and development of our most important company assets, our employees. West Michigan Works! was also able to deliver knowledge and assistance with fund reimbursement. This enabled us to focus on hiring more talent from West Michigan, and to continue aggressively offering certification training to our existing employees.

Due in part to the certification and training reimbursement from the Going PRO Talent Fund Grant we were able to reach our goal of hiring 11 new employees in this last year and moved many of our employees into evolving roles. This course also exposed our engineers to some technologies that they may not touch every day, enabling them to expand their networking knowledge and expertise.

"The ICND2 training has allowed me to dig into difficult and more complex networking issues. This enabled me to assist my co-workers more and ultimately provide better service to our customers. "

-Craig Stockman

Having a dedicated team member with this education on such a complex topic breaks through barriers in an even more effective approach by using proven techniques that were taught in the class taken. This was an amazing accomplishment that we could not have managed without the added training, certification courses and reimbursement from the Going Pro Talent Fund. Our gratitude for this opportunity is beyond measures. Thank you!

Sincerely,

A handwritten signature in black ink that reads "Jessica Riedel". The signature is written in a cursive, flowing style.

Jessica Riedel
Operations Administrator
616.294.4088