



January 30, 2019

The Honorable Gretchen Whitmer  
Governor  
P.O. Box 30013  
Lansing, MI 48909

Dear Governor,

This letter is intended to express appreciation for the Michigan Works! Alpena office staff and services.

Michigan Works! Northeast Consortium has been playing a vital role in Alpena Grounds Services, Inc. finding and employing the best staff members for several years now. In the past we have worked with the Business Solutions Professionals (BSP) in the Alpena office, and most recently we have been utilizing the services of the current BSP, Nichole Keyes. With Nichole we have posted job openings, received applications and recommendations, as well as On-The-Job Training services.

Since our job is the maintenance of the Alpena County Regional Airport, it is necessary for our people to be skilled in the use and maintenance of our equipment. We used to struggle to fill Maintenance Technician positions because of the high demand for skills and training in that area, but because of Michigan Works! we are able to fill out our staff as needed. Thanks to these freely offered services, we now have yet another well trained, hardworking staff member that we are proud to work alongside. Without the assistance from Michigan Works! we would not have been able to properly find and train our new hire.

Thank you for your support of organizations like Michigan Works! and other workforce development programs.

Sincerely,

A handwritten signature in blue ink that reads "Shane Phillips". The signature is written in a cursive, flowing style.

Shane Phillips  
Operations Supervisor  
Alpena Grounds Services, Inc.