



June 21, 2018

The Honorable Rick Snyder
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Snyder,

On behalf of HR Solutions Group of West Michigan, I would like to express our appreciation for the workforce development services provided by West Michigan Works. HR Solutions Group of West Michigan provides Human Resource consulting services for small to mid-sized businesses. We provide HR solutions that are practical, effective and flexible, and our ideas and approach come from our 20+ years of experience and demonstrated results.

I connected with West Michigan Works! to provide one of my staff members, Kimberly Peters, the opportunity to attend the SHRM Certification Exam Prep Course through Davenport University. Kim serves as a subject matter expert for talent acquisition, however lacked experience in general HR practices. Being more well-rounded in HR knowledge was not only a professional goal for Kimberly, but also would be very beneficial to our firm. With the STTF grant, she was awarded the opportunity to expand her knowledge of HR practices and laws without the financial burden. As a result of successfully completing the course, Kimberly is positioned to approach the SHRM Certification test with confidence and preparedness. Since she has broadened her HR skills and knowledge, she is a more versatile team member at our firm.



Kimberly Peters

Additionally, I utilized the on-the-job training for one of my new staff members, Rebecca Pilko. This on-the-job training allowed us to work with Rebecca one-on-one to diversify her HR skills and experience. She is able to apply this knowledge to new and unique situations that she encounters when working with our clients every day.



Rebecca Pilko



My company has benefited by working with West Michigan Works! because we were able to help two staff members expand their HR knowledge and apply these new skills in their daily work. This also benefits our clients, (which many of them are local, small to mid-sized employers), who do not have an in-house HR department. Our clients can move forward with confidence and focus on their business and operations because we are able to assist them with their complex and unique HR related matters.

Sincerely,

A handwritten signature in black ink that reads 'Amy J. Kraal'. The signature is written in a cursive style with a large initial 'A'.

Amy Kraal, Owner
HR Solutions Group of West Michigan
616.222.1734