



11340 54th AVENUE
ALLENDALE, MI 49401

www.onecranesource.com

PHONE 616/892-5500
FAX 616/892-5503

December 20, 2019

The Honorable Gretchen Whitmer
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Star Crane & Hoist, Inc. I would like to express our appreciation for the workforce development services provided by West Michigan Works! Star Crane & Hoist, Inc. is a medium size company with over 115 associates across Michigan, Indiana, Wisconsin, Kentucky, Colorado and Ohio. We have been in business since 1985. We are an overhead crane service company concentrating on the customer and filling all their service needs 24-7.

We connected with West Michigan Works! because of the challenges with finding a skilled trade pool. With the need for assistance in finding qualified associates, in addition to training new and current associates, it can become an overwhelming task. West Michigan Works! helps us reach our goal of finding and obtaining qualified associates. With their help, our training has gone to a new level and has greatly improved while also growing our business and workforce. We currently have several individuals in the DOL Apprenticeship programs. This year our "Variable Frequency Drive" and "Crane Inspector" training was well received as some of our best training. We invite you to visit our training / conference room where we have built and utilize a working crane as part of the training.

Our company has benefited by working with West Michigan Works! by utilizing their expertise to help guide us into programs that help train our associates to become more skilled and better qualified to perform their job through access to various trainings. What I find most valuable about partnering with West Michigan Works! is their continued support for helping us develop associates. We have utilized both the Incumbent Worker Training Grant and the Going Pro Grant. We have utilized West Michigan Works! job board for finding candidates and they are a source when we are looking for answers to questions on resources and hiring. Thank you for your support of West Michigan Works! in all they and others do to assist in building Michigan's business!

Sincerely,

Ellis J. Lachies

Director of Human Resources & Business Development

616-892-5500 ext. 37