

July 18, 2019

The Honorable Gretchen Whitmer
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Grand Rapids Controls, I would like to express our appreciation for the workforce development services provided by West Michigan Works! Since 1968, GRC has been at the forefront of the motion-control mechanical cable industry. We are a company of 180 employees in Rockford, MI. As a team we work together to make a difference in the industries we serve. We strive to be best in class by living out our core values – Safety, Quality, Knowledge, Learning, Diversity and Responsiveness. We work hard to ensure that all our employees feel they are valued and making a difference at Grand Rapids Controls.

I connected with West Michigan Works! Because GRC needed assistance with supplementing our Learning budget. At the best we can, we prefer to promote from within at GRC. Our front line Supervisors were in need of Leadership Development Training. Our molding components business is growing. We need to develop employees in this area as well. Our maintenance department has invested in a new intern this year. And in order to keep up with business demand we have hired several new hires this year and they also require hands on training. Michigan Works! helped me reach my goal of ensuring our employees receive the knowledge and learning to do their role and do it well. We were able to train 24+ employees with the help of Michigan Works! With tight budgets and without this grant we would not have been able to do this.

My company has benefited by working with West Michigan Works! because they are able to help our company live our core values of learning and knowledge. What I find most valuable about partnering with West Michigan Works! is the amazing support. When we have a need, we can reach out and get the help we need. They support the growth of our skilled trade employees and help to ensure all our employees feel they are valued and making a difference at Grand Rapids Controls.

Sincerely,

Amy Miller
Global Human Resources Manager
616-884-0406
amiller@grcontrols.com