

February 20, 2020

To Manager of Workforce Development:

I received a phone call from Jeffrey Granat after it was announced that our agency had initiated the WARN act, and we were releasing just over 60 valued employees. Jeffrey introduced me to the role of Michigan Works! in Oakland County, and offered to work with us to provide support and training to our employees who were affected by this transition.

Jeffrey and his Rapid Response team came to our office – twice – on February 12th and 13th to provide educational information and training for job seekers. We had about 42 attendees who were grateful for the information and the support Jeffrey and his team gave us. Also presenting were Pierce O’Connell and Roland from UIA, and David Simmons who presented a workshop on resumes, networking, and job searching. The team provided handouts and were thorough in the information that our employees needed.

Not only did Michigan Works! and the whole team provide this great service, but they also helped our agency and specifically our Human Resources team show these employees that we are doing our best to support them through this transition.

This service is outstanding, and specifically, Jeffrey and the team were very friendly, professional, and easy to work with. Thank you!

Sincerely,

Sue Dailey

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