



August 7, 2019

The Honorable Gretchen Whitmer  
Governor  
P.O. Box 30013  
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Pine Rest Christian Mental Health Services, I would like to express our appreciation for the workforce development services provided by West Michigan Works! In operation since 1910, Pine Rest is the fourth largest free-standing behavioral health organization in the nation employing nearly 2,000 staff and serving more than 50,000 Michigan residents each year. We are proud to offer a variety of inpatient and outpatient behavioral health services to clients of all ages, races, and creeds.

We first connected with West Michigan Works! because we needed assistance with finding and attracting qualified applicants for a variety of roles within our organization. We hire around 500 new employees each year and West Michigan Works! helped us reach our goal of providing qualified candidates for each role we sought to fill. From Medical Assistants to Nurse Technicians to Skilled Maintenance and even Environmental Services, Michigan Works! has been a valuable partner in our search for new Pine Rest staff.

Our organization has benefited by working with West Michigan Works! due to the wide variety of services and programs they offer. With everything from on-the-job training to résumé building classes, West Michigan Works! attracts candidates from many different professions and at varying points of their working/professional career. What we find most valuable about partnering with West Michigan Works! is their helpful and responsive staff who are always willing to meet us where we're at, helping to determine what services may be right for us without pushing unnecessary programs or services which may not fit what we're trying to accomplish.

We just thought you should know how much we appreciate the staff and services provided by our West Michigan Works partners, and we look forward to working with them for many years to come!

Sincerely,

Tyler Alexander  
Talent Acquisition Manager  
Pine Rest Christian Mental Health Services  
616-956-9614

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