



January 15, 2020

The Honorable Gretchen Whitmer
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Whitmer,

This letter is to show our appreciation of Shelly Blankenship of the Gaylord Michigan Works! office.

We recently applied for the Going Pro Grant with assistance from Shelly. She came onsite to our facility and walked both myself and other staff through the process. This was our first time ever applying for these funds and we were unsure of how to navigate through the online process. Shelly was so patient and so very helpful! She saw us through start to finish of the application, and was able to answer all our questions. We couldn't have completed it by the grant deadline without her assistance.

With me being new to a management role here at the hotel, being trained in the accounting end of the business would help tremendously in comprehending sales and forecasts, inventory and balance sheets, etc.

We appreciate the time and effort Shelly invested to help us apply for Going Pro Grant dollars, and for all the help Michigan Works! has done for us over the years.

Sincerely,

A handwritten signature in cursive script that reads "Cassie Howell".

Cassie Howell
Assistant General Manager
Ramada Inn of Grayling