

Medical Assistant Apprenticeship

In December 2016, 2017 and 2018 we had graduated three cohorts, for a total of 18 Medical Assistants through the Apprenticeship program. Each of the students attended classes two days a week and also completed an externship while working at Spectrum Health. Following successful program completion, all eighteen students received job offers as Medical Assistants.

The current cohort is completing their last half of the classroom work and their final practicums with an anticipated graduation date of December 2019. The cohort consists of 7 students who are attending Grand Rapids Community College while maintaining employment at Spectrum Health. Each of these students represents different functional areas across the organization such as Nutrition Services, Environmental Services, and Nursing Support. These students are currently partnering with Spectrum Health recruiters to prepare them for a career as a Medical Assistant upon successful completion of the program.

Although unique to each student, the group has shared impacts of participating in this program; career advancement opportunities, ability to earn a living wage, pride in the accomplishment, etc. We believe that this program continues to be a gateway to employee retention, ongoing development and increased recruitment opportunities to fill one of our most challenging positions.

2019



“School and work are going great. I am very excited to be in an office setting. Being able to see skills in use. I have been really enjoying school and being able to learn and practice new things.” – Michelle Turley

Left: Fernando Zapatero, Michelle Turley, Nicole Meeker, Ashley Redwine, Kayleigh Moultrie, Randi Challender, Aleida Gonzalez

- ✚ Fernando Zapatero is a Patient Services Representative dual rolled as an Environmental Services Technician and has completed externship I & II at Spectrum Health Medical Group Kentwood Family Medicine.
- ✚ Michelle Turley is a Patient Services Representative with Spectrum Health Medical Group and completed externship I & II at Greenville Family Medicine
- ✚ Nicole Meeker is a Patient Services Representative with a dual role as a Nurse Technician and completed externship I & II at Rockford Family Medicine.
- ✚ Ashley Redwine is a Patient Services Representative dual rolled in Nutrition Services and completed externship I & II at 68th Street South Pavilion.
- ✚ Kayleigh Moultrie is a Patient Services Representative dual rolled in Nutrition Services and completed externship I & II at Coopersville Family Medicine.
- ✚ Randi Challender is a Patient Services Representative at Spectrum Health Long Term Care and has completed externship I & II at 68th Street Internal medicine.
- ✚ Aleida Gonzalez is a Patient Services Representative dual rolled as an Environmental Services Technician completed externship I & II at 426 Internal Medicine.