



July 1, 2019

The Honorable Gretchen Whitmer  
Governor  
P.O. Box 30013  
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Global Integrated Flooring Solutions, I would like to express our appreciation for the workforce development services provided by West Michigan Works! Global IFS is a small company. We were formed in February 2019 when Haworth sold the business to an investment firm. We have a unique position in the marketplace as we are a single source for raised access flooring delivering low-profile solutions for underfloor air and modular power distribution, thus creating cost effective, flexible, high performing environments.

I connected with West Michigan Works! because I needed assistance with training our employees to run the Heian equipment that was inherited from a Haworth plant. Our employees needed training on how to change the settings of the equipment, properly maintain the equipment and how to reprogram the equipment for some new products that we want to manufacture. Michigan Works! helped me reach my goal of keeping our equipment running safely and effectively, setting up regular maintenance programs to protect the equipment. Additionally, our team learned to program the equipment, so we can run additional product sizes of materials to offer more finishes to our customers.

My company has benefited by working with West Michigan Works! Because being a new start up we were struggling to come up with the money for training to optimize our equipment for our needs. The additional funds that MIWorks made available made it possible for us to take advantage of this training. What I find most valuable about partnering with West Michigan Works! is the process was relatively easy since they assisted us through the process. Additionally, we found this increase in knowledge for our team and extra capability available from our equipment a huge win in earning new business and protecting our equipment!

Sincerely,

Your name

Your title

Phone number

OPERATIONS MANAGER  
616-780-8955