



July 10, 2019

The Honorable Gretchen Whitmer  
Governor  
P.O. Box 30013  
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Rapid-Line, I would like to express our appreciation for the workforce development services provided by West Michigan Works! We are a metal fabrication shop, 100% employee owned and have been in business over 90 years. We specialize in sheet metal fabrication.

I connected with West Michigan Works! because I needed assistance with various shortcomings. Due to the talent shortage we needed to train our existing workforce to meet our business demands.

Michigan Works! helped me reach various goals. We have a much stronger welding and CNC team; the supervisors have received supervisory training so they can better manage their role and a few other workers have improved their English speaking skills.

My company has benefited by working with West Michigan Works! because we now have a more prepared workforce. What I find most valuable about partnering with West Michigan Works! is the partnership regarding talent development which not only helps my organization, but also the community.

Sincerely,

A handwritten signature in green ink that reads "Ramona Saftiuc". The signature is written in a cursive, flowing style.

Ramona Saftiuc  
Human Resources Manager  
616.530.0061