



11/22/2019

The Honorable Gretchen Whitmer
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of Velocity, I would like to express our appreciation for the workforce development services provided by West Michigan Works! We are a boutique manufacturer of high end aluminum bicycle rims and wheels who employs 13 passionate and dedicated people in Grand Rapids.

We connected with West Michigan Works! because we needed assistance with developing efficiencies in manufacturing, reducing our costs while ensuring a commitment to product quality. Michigan Works! helped us reach our goals of reducing setup time in many of our processes, allowing quicker delivery times and lower work in process inventory levels.

Without the GoingProTalentFund we likely would not have pursued training through West Michigan Works! I'm confident that by employing their resources we were able to improve as a team much faster and more thoroughly than if we would have sought out these enhancements on our own.

Sincerely,

A handwritten signature in black ink, appearing to read "Matt Ruiters", with a long horizontal flourish extending to the right.

Matt Ruiters
General Manager
616.243.3400