



August 30, 2019

The Honorable Gretchen Whitmer
Governor
P.O. Box 30013
Lansing, MI 48909

Dear Governor Whitmer,

On behalf of West Michigan Tag & Label, I would like to express our appreciation for the workforce development services provided by West Michigan Works! West Michigan Tag and Label was established in 1987 by Richard Rice. We are a small company that has 18-20 employees. WMTL produces labels for all sorts of companies, especially in the Grand Rapids area, but also extending all over the United States and even some in Canada and Mexico.

I connected with West Michigan Works! because I needed assistance with training to become ISO 9001:2015 certified. Michigan Works! helped us reach our goals by connecting us with a trainer that is familiar with the ISO 9001:2015 standards.

My company has benefited from GoingProTalentFund and working with West Michigan Works! because without the grant, we would not have been able to budget the expense for the ISO 9001:2015 training during this fiscal year. This certification is imperative for our continued growth as a company.

Sincerely,

Marlana Huston
Controller
616-235-0120 x1250